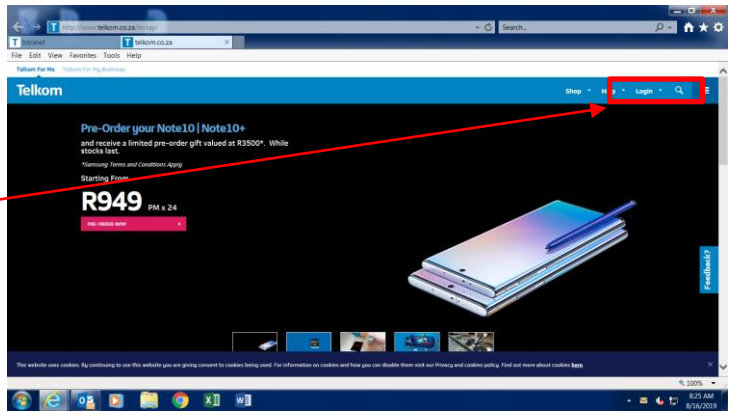
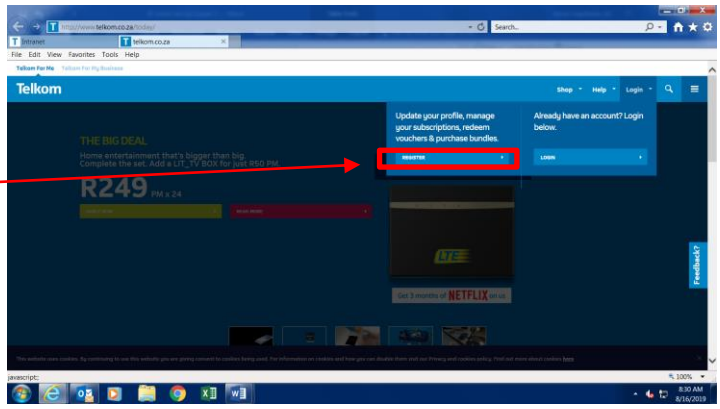
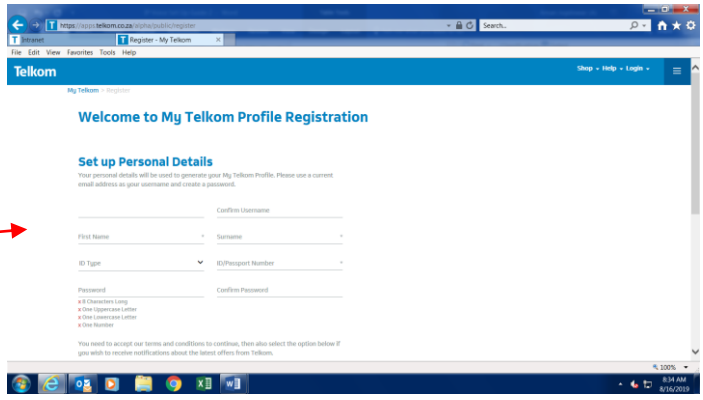
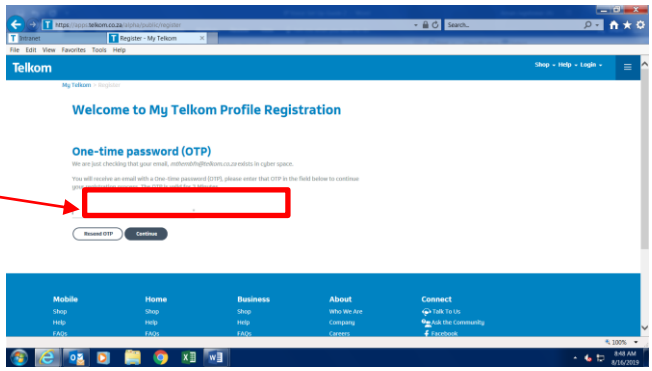
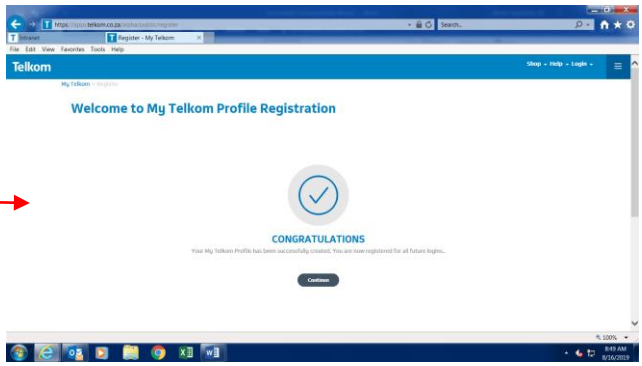
Registering on the Telkom Portal

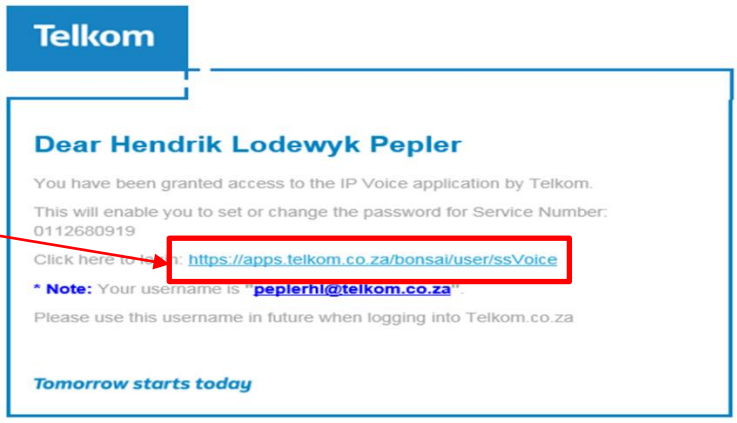
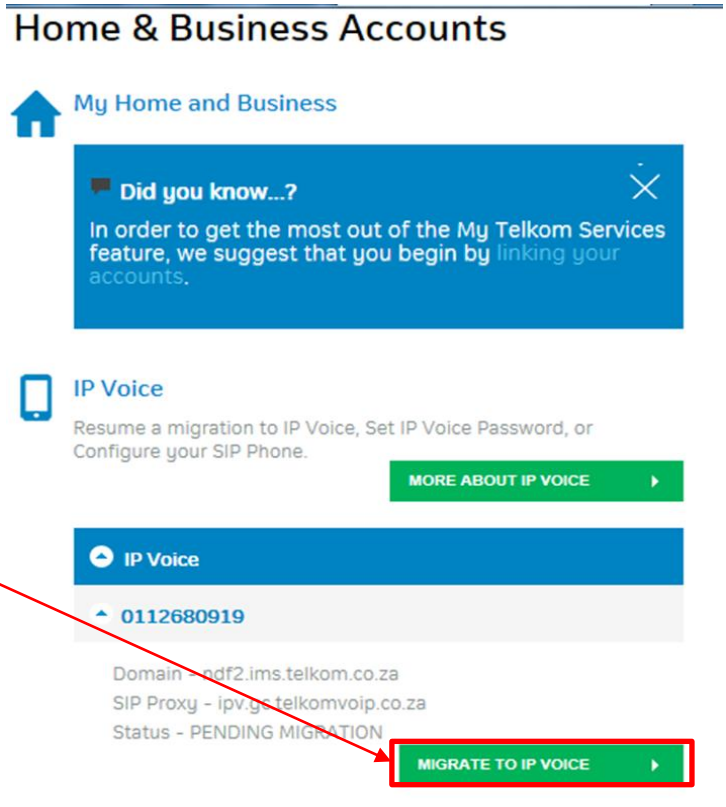
1. Log on to http://www.telkom.co.za/today/ Click Log In	
2. New Customer registration click here Existing customer click log in	
3. Complete details use email address as username and create password. Accept terms and conditions and click next	

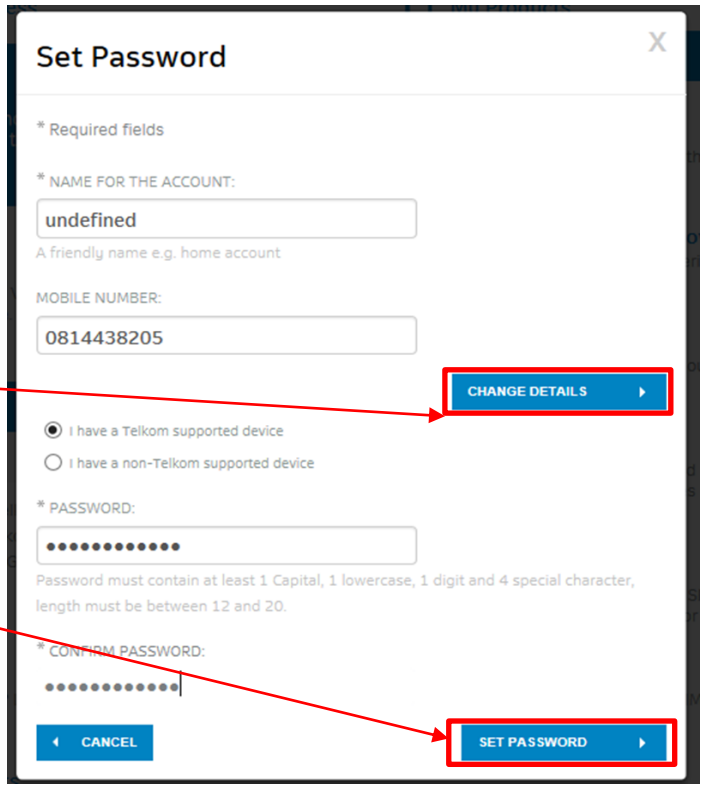
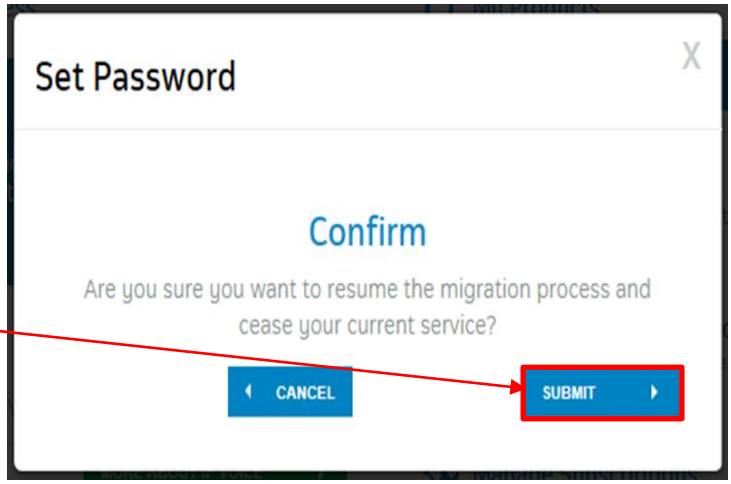
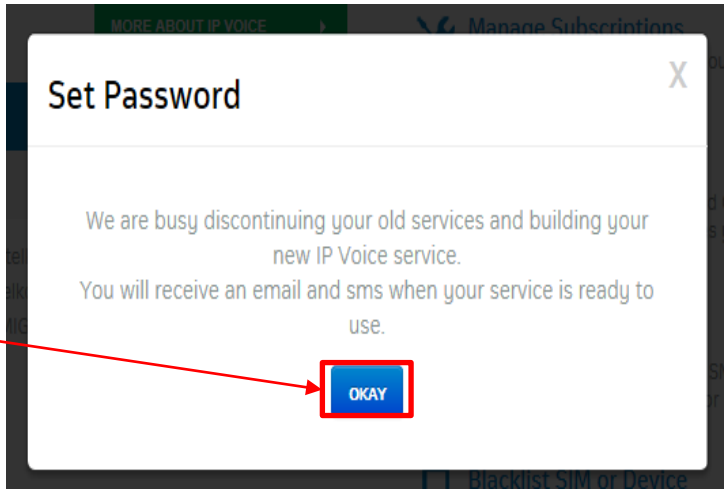
Internal Use

4. Enter one time password received via email address used in previous step. Click Continue	
5. Congratulations you have now registered.	

STEP 1 (SERVICE ACTIVATION)

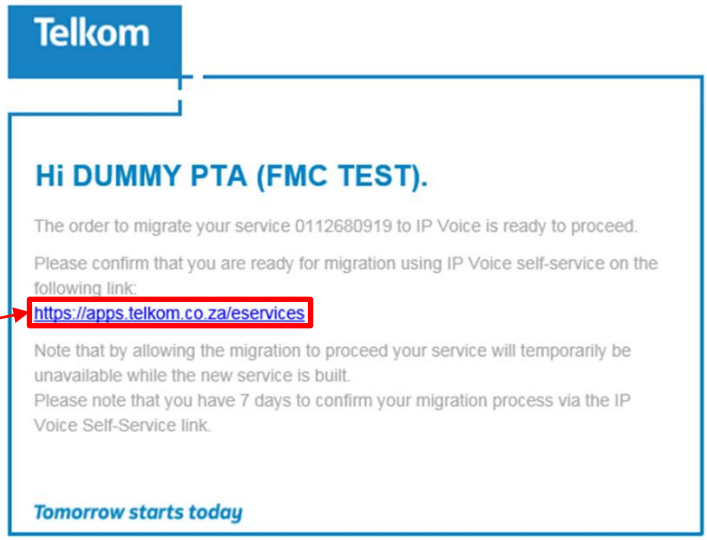
Internal Use

6. The Customer will receive an email / sms. click on the link to login.	
7. Screen with the IP Voice number. Click Change Password button.	
8. Click the Migrate to IP Voice button.	

9. Customer can change the account name and mobile contact number by clicking on the Change Details button. 10. Customer will type in the new password and click the Set Password button.	
11. The customer will be asked to confirm that they want to migrate the PSTN service to the new IP Voice service by clicking on the Submit button.	
12. A confirmation message will be displayed, the customer will then click the OK button.	

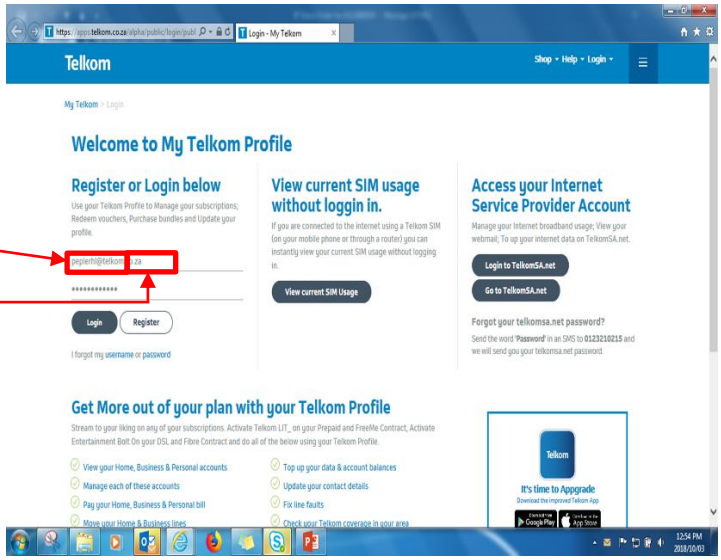
Internal Use

13. Customer will now receive an email with a link to the Telkom Portal once the technology change is completed. The customer will click on the hyperlink.

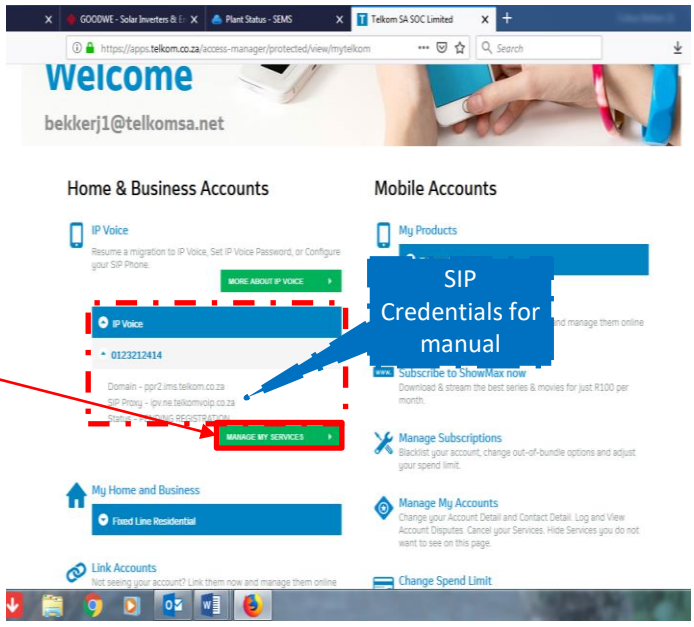


14. Once on the My Telkom Portal screen, the customer can:
    - Login, or
    - Register on the portal.

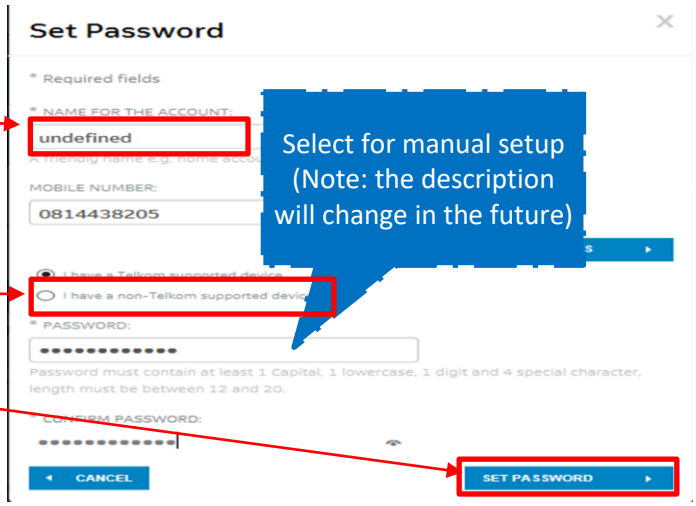
Note: It is advised that the customer uses the same email address that was provided for the application to logon or register and link their accounts.



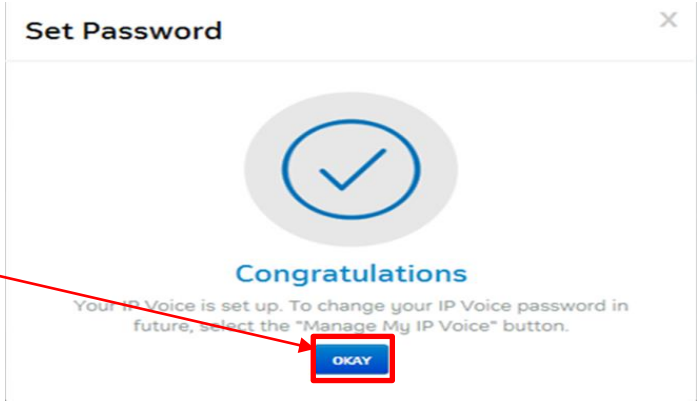
15. Customer will then click on the Manage My Services button.



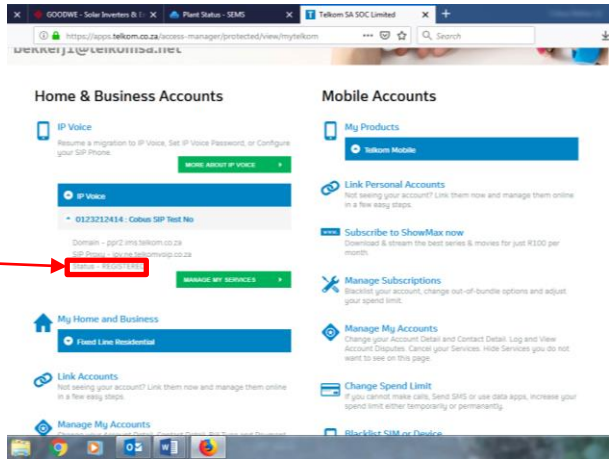
16. Select Name, “Enter correct exchange name”.
17. Select, Non- Telkom device.
18. The customer will now set a password for the IP Voice.
19. Then the customer will click the Set Password button.



20. A confirmation message will now appear and the customer can click the OK button.



21. Status, indicates that the service has been registered.



22. The Customer will receive final notification to indicate the configuration is successful.

1. HOW TO SET UP D-LINK DWR-956 ROUTER

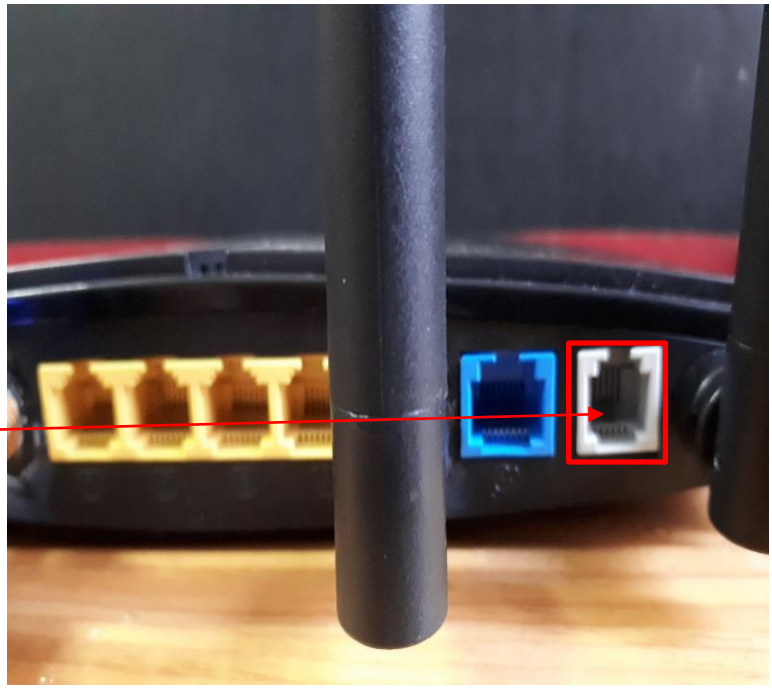
1. Ensure that the SIM Card in inserted correctly into the SIM slot

Front view of the D-Link DWR-956 router.

2. After powering up the units ensure that all relevant LED's on the router are illuminated.

Rear view of the D-Link DWR-956 router.

3. Connect any ICASA approved pots device (using the telephone cord with RJ11 plug on both ends), into the D-Link DWR-956 router via the "Grey POTS port".



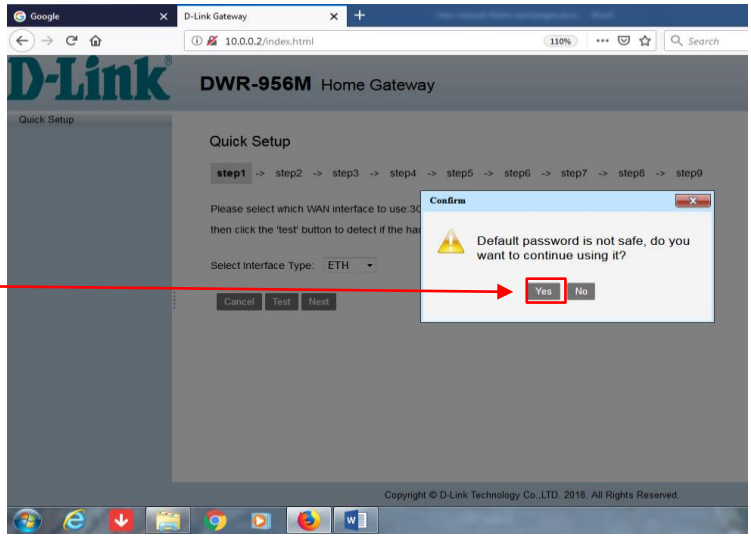
Internal Use

2. D-LINK MODEM SETUP

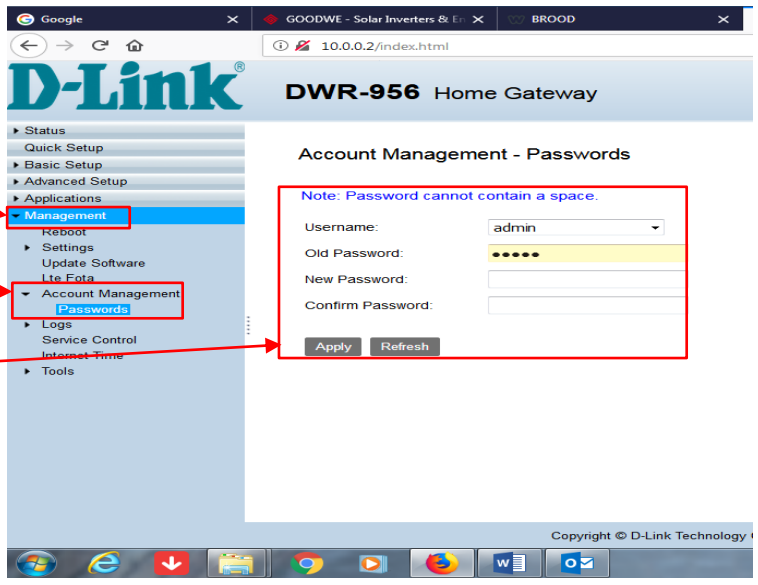
New modem log in page:

1. Click cancel to disable auto configuration

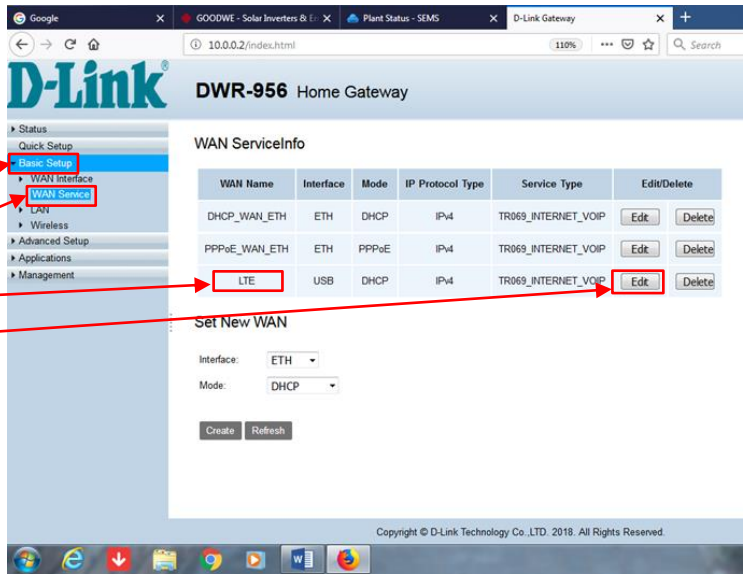
2. Click on “Yes”, to change the default password settings.



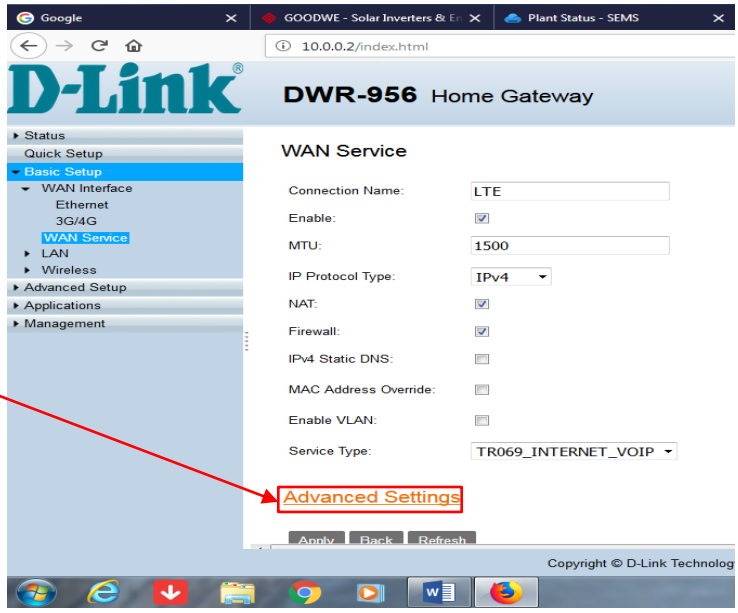
3. Select Management.
4. Under Accounts management, select, “Passwords”.
5. Change the User name and password, click on “apply”.



6. Under Status, select Basic Setup.
7. Under Basic Setup, select WAN Service.
8. Under WAN name, click on LTE.
9. Click on Edit.



10. Select advanced settings.



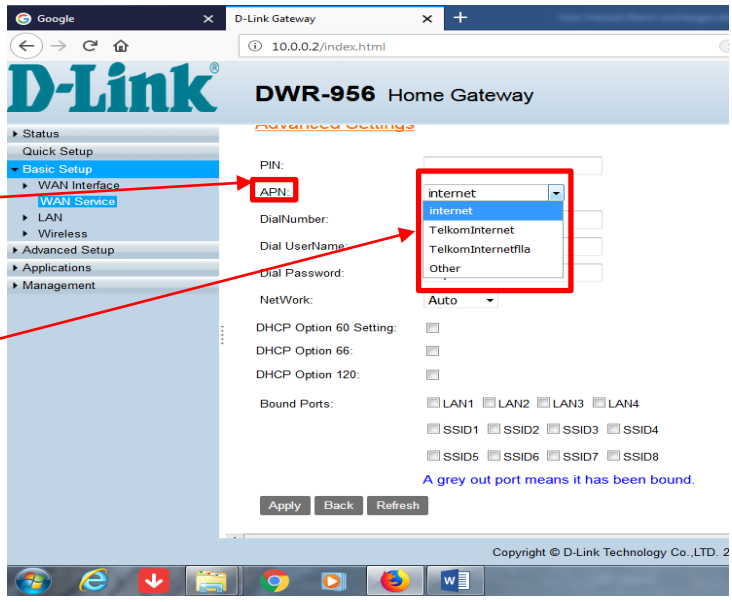
11. When selecting “APN” we need to be mindful to the following:

Note: Dependant on SIM card

Internet: - mobile data

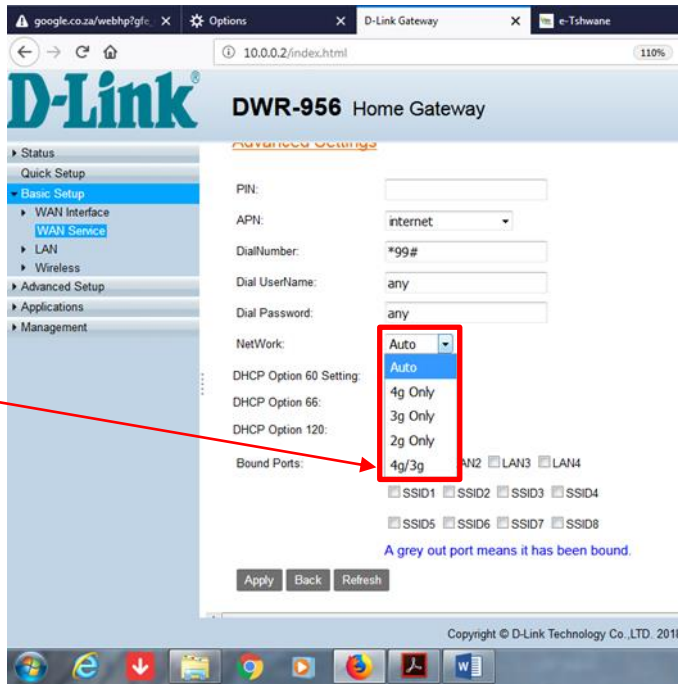
TelkomInternet: ADSL 3G fail over

TelkomInternetflla: FLLA data SIM card

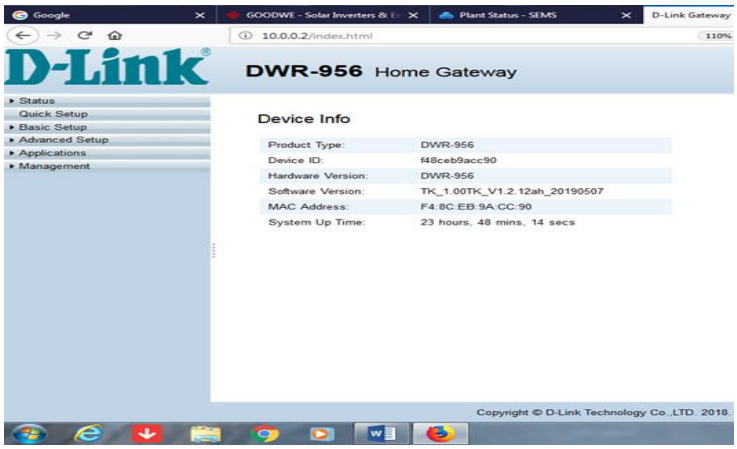


12. When selecting “Network” we need to be mindful to the following: Select 3G/4G from the dropdown menu.

Click Apply



13. Return to the home screen.

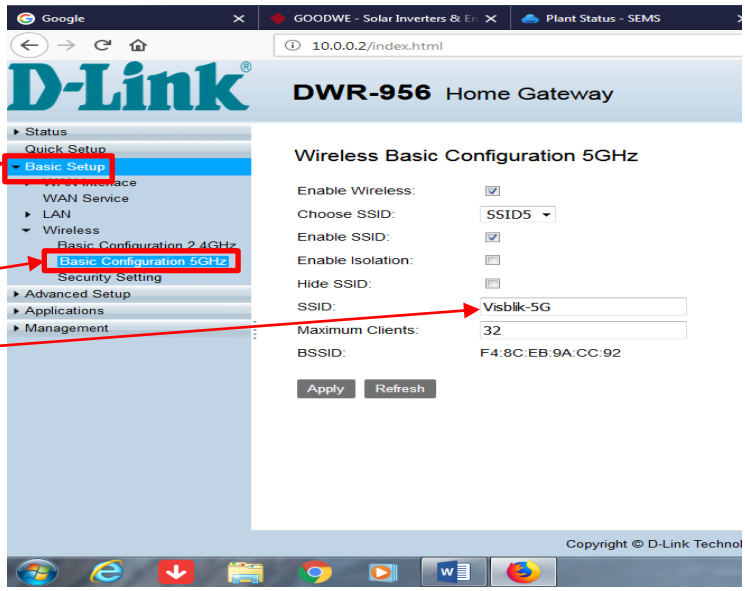


14. Select basic setup.
15. Under “Wireless”, select basic configuration 2.4GHz.
16. Change SSID if preferred.

Click Apply

Internal Use

17. Select basic setup.
18. Under “Wireless”, select basic configuration 5GHz.
19. Change SSID if preferred.

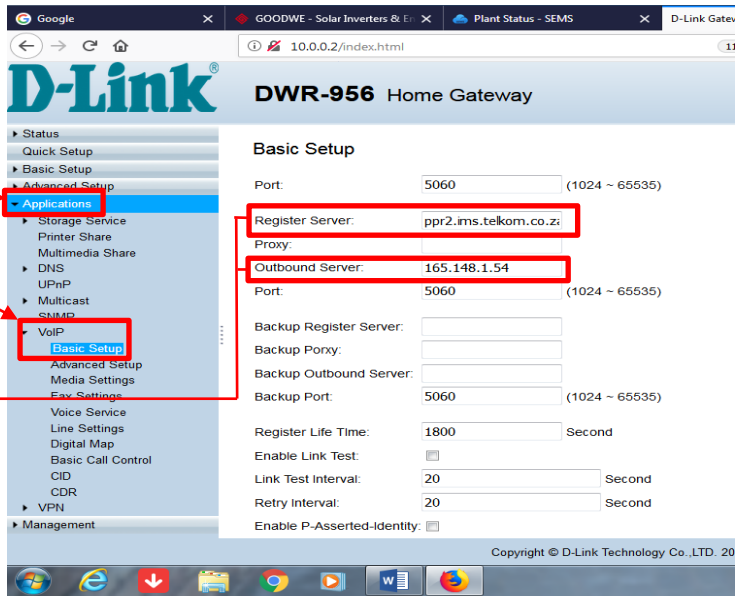


20. Select application.
21. Select Voip, Voice Mode.

Select VoIP from drop down menue

Select Apply

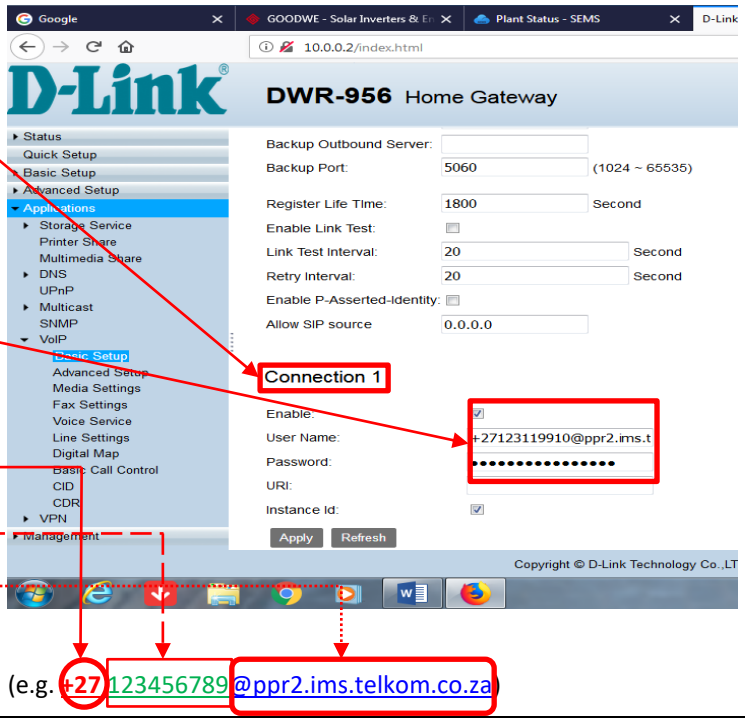
22. Select Applications.
23. Under VoIP, select basic setup.
24. Enter your registration server/domain information provided, as well as the outbound server/SIP proxy information.



25. Scroll down and under connection 1.
26. Tick enable and enter the username and password.

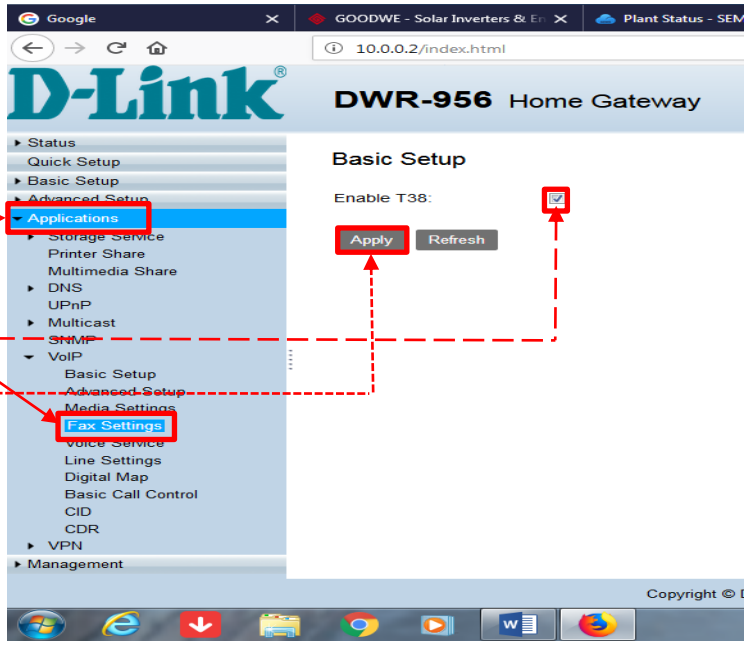
Note: Construction of:

- International code.
- DN number
- Register server/ domain name.



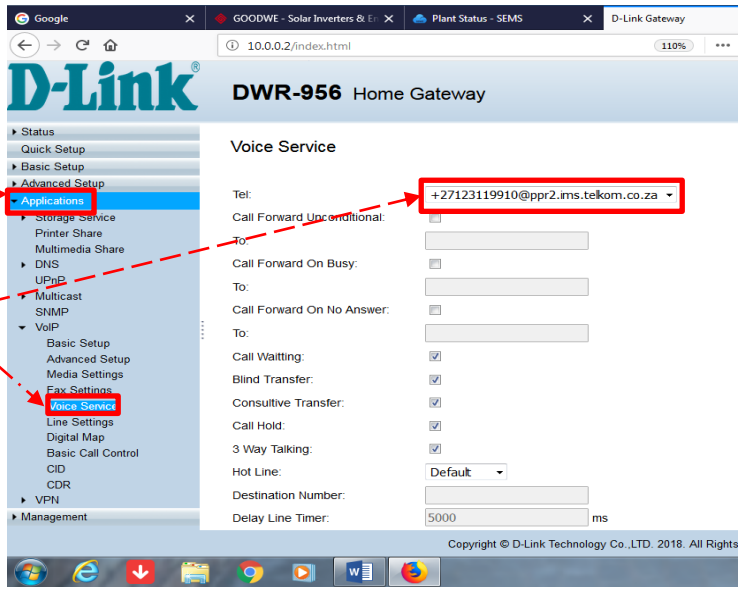
(e.g. +27123456789@ppr2.ims.telkom.co.za)

27. Select Applications.
28. Under VoIP, select fax settings.
29. Ensure that fax t38 box is ticked.
30. Click on Apply

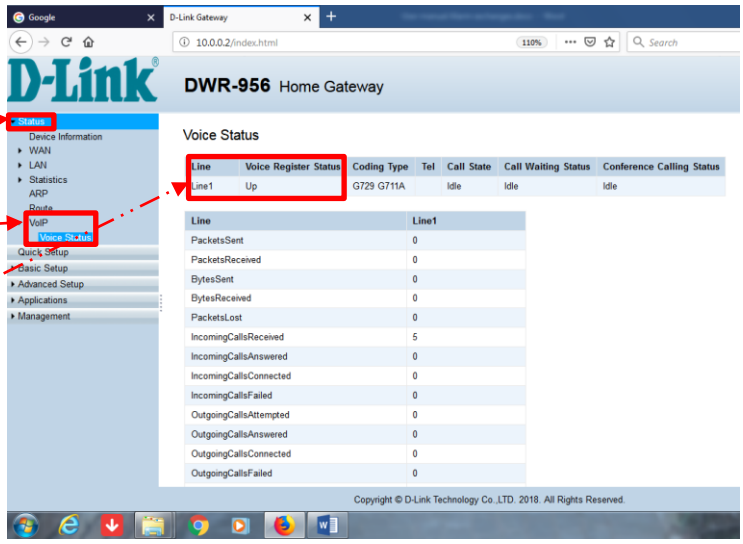


Internal Use

31. Select applications.
32. Under VoIP, select voice service.
33. Check if the telephone number is populated correctly.



34. Select status.
35. Under VoIP, select voice status.
36. Voice register service must indicate “Up” to reflect if the service is active.



Congratulations your router is now set up for Voip

Internal Use